

Welcome to FABICK RENTS

We're thrilled to have you part of the Fabick Rents family! To ensure your rental process is smooth and hassle-free, we've put together a clear overview of each step. You can also find this overview information on our Digital Rental Hub at fabickcat.com/rental/hub, or feel free to reach out to your Fabick Rents Representative for more details. **Let's get started!**

STEP-BY-STEP

RENTAL PROCESS

Step 1: Request Your Equipment

You can request rental equipment multiple ways! The Cat Rental Store Customer Portal makes for a seamless experience throughout the process. But you can also request a quote online at CatRentalStore.com/fabick-rents or call us at 1.800.RENT.CAT

Not set up with The Cat Rental Store Customer Portal yet? Check your inbox for an email from donotreply@cat.com with your registration link. Didn't receive it? Reach out to your Fabick Rents Representative and they can send another invitation!

Step 2: Confirm Your Rental

Confirmation details will be sent directly to your email. Simply review and confirm!

Step 3: Delivery to Your Jobsite

Need Fabick Rents to manage logistics & ensure an on-time delivery straight to your jobsite? We can do that for you! Prefer to pick up rental equipment yourself? Stop by your nearest Fabick Rents location and we will have it ready for you!

Step 4: Request Service

In the event your machine needs service or repairs, contact us directly. A service technician will be assigned to promptly address whatever needs you have!

Step 5: Call Off Your Equipment

Receive your confirmation call-off number by using the Cat Rental Store Customer Portal, the Cat Rental Store app or calling us directly.

Step 6: Pickup for Your Equipment

Fabick Rents makes returning equipment a breeze. Simply let us know if you'd like your equipment picked up directly from your jobsite or if you prefer to return it to one of our convenient locations!

Step 7: Payment Options

Offering a variety of payment options, you can choose to use your Cat Card, your Fabick Cat Account or prepay using a credit card – *whatever works best for you!*

IMPORTANT INSURANCE REQUIREMENTS

Before renting, customers must provide proof of insurance. Please review the details below and complete the necessary steps.

REQUIREMENTS:

- General Liability: \$1M per occurrence / \$2M aggregate *(both required)*
- Adequate Physical Damage / Property Coverage
- Proof of Auto Liability Insurance: \$1M per occurrence *(only required if hauling equipment)*

STEPS TO COMPLETE:

Visit our Digital Rental Hub at fabickcat.com/rental/hub to:

1. View the **Customer Responsibilities** information.
2. Walk through the **Rental Equipment Protection** details.
3. Download our sample **Certificate of Insurance** and complete a copy based on your information. Make sure to include Your Account Number *(provided in your Welcome email)*.

For a printed copy of these elements, contact your Fabick Rents Representative!

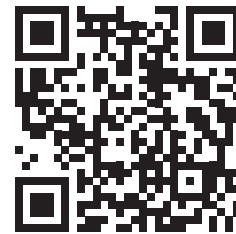
4. Submit your Certificate of Insurance and proof of insurance to certificates@fabickcat.com.

Interested in having us work directly with your insurance company to streamline the process? You can submit a request on our Digital Rental Hub or ask your Fabick Rents Representative.

ADDITIONAL RESOURCES

For any additional documents or resources you may need to complete your rental, you can explore our collection outlined below by visiting our Digital Rental Hub at fabickcat.com/rental/hub today. We're here to provide all the support you need!

- Fabick Cat W-9
- Fabick Cat Credit Application
- Tax Exempt Forms for MO, IL, WI & MI



Thank you for choosing Fabick Rents. We look forward to serving you!

Visit our [Digital Rental Hub](https://fabickcat.com/rental/hub) for full access to our welcome resources or contact your Fabick Rents Representative directly. We are here to help!

IT PAYS TO

RENT WITH YOUR CAT CARD

It's the fast, easy way to pay for rentals, parts, service and more! Plus, you can enjoy zero processing fees and 1% rewards on all qualifying purchases! This convenient line of credit is easy to apply for and can help you earn while you spend. Learn more about Cat Card rewards, eligibility, and terms and conditions by visiting cat.com/catcard today!

