

## FABICK CAT PARTS RETURN POLICY

### PARTS MAY BE RETURNED FOR CREDIT SUBJECT TO THE FOLLOWING:

- Must be returnable by Fabick Cat to its supplier.
- Must be accompanied by proof of purchase from Fabick Cat.
- Must be in new and in salable condition (as determined by Fabick Cat).
- Must be in original package.
- Must be returned no later than 90 days following date of purchase.
- Credit will be issued for invoiced value of part less applicable restocking fee, see description below.

### PARTS **NOT** ACCEPTED FOR RETURN:

- Parts marked with an \* in the N/R column on the Customer Shipping List
- Made as Ordered (MAO) & Direct Ship Parts
- Hydraulic tubes and hose assemblies, if protective covers have been removed
- Rusty, used, or damaged
- Installed or removed from equipment
- Gaskets, seals, engine kits, or other kits of any kind that have been opened
- Material cut or made to order, including, without limitation, hoses
- Electrical components, including ECMs
- Chemical compounds
- Glass

### CATERPILLAR PARTS:

- Stocked at Fabick Cat selling branch
  - Returned within 30 days of purchase receive full credit
  - Returned after 30 days but within 90 days – 15% restocking fee
  - Returns after 90 days will not be accepted
- Nonstock at Fabick Cat
  - Returned within 30 days of purchase – 15% restocking fee
  - Returned after 30 days but within 90 days – 25% restocking fee
  - Returns after 90 days will not be accepted

### NEW CORE POLICY:

- Core must be returned within 90 days of purchase

### EXCHANGE CORE POLICY:

- Core must be returned within 30 days of purchase

*\*All parts/cores are subject to inspection upon return. Core add charges and no core credit may apply depending on the core criteria specific to the part. All core charges are subject to forfeiture if not returned in accordance to the above policy.*