

May 23, 2007

Fabick Cat
2222 East Kearney Street
Springfield, Missouri 65803

Dear Fabick Cat:

Just a note to say thank you for sponsoring Dan Chisim's Emergency Generator Seminar. It was a pleasure to attend the seminar today. Dan's presentation contained just the right mix of pointed, very useful information that I will take with me and be able to apply to my work. At times Dan's presentation was even entertaining.

What a pleasure it was to walk away from an educational opportunity feeling confident that the information shared was factual, unbiased and something I can put to good use. I will use many of Dan's recommendations to improve the effectiveness and life of our equipment, all the while creating a safer work environment. The accommodations and lunch were great too.

I would also like to recognize all the staffs' hard work for putting together such an informative and excellent seminar. The informational packets, pens, tablets and even the hats just added to an already excellent program. However, I do have to admit, winning the Bass Pro gift certificate was icing on an already great cake!

I look forward to any future educational opportunities you may offer. Thank you and keep up the good work.

Sincerely,

A handwritten signature in cursive script that reads "Richard Bickel". The signature is fluid and stylized, with the first letters of the first and last names being capitalized and prominent.

Richard Bickel
Assistant director of Engineering, CoxHealth